

# Skillssoft Accessibility Conformance Report

## WCAG 2.1 Edition

(Based on VPAT<sup>®</sup> Version 2.5)

### Name of Product/Version

Skillssoft Percipio Mobile App v.1.4.13

### Report Date

31 March 2025

### Product Description

Skillssoft Percipio Mobile App (iOS & Android)

### Contact Information

Website: <https://support.skillssoft.com/contact.asp>

Email: [support@skillssoft.com](mailto:support@skillssoft.com)

Phone: Toll Free - 1-866-SKIL-HELP (1-866-754-5435) US/Canada (Other options available on website.)

### Notes

This VPAT describes the degree of conformance of the Percipio Mobile application against WCAG 2.1 (A and AA). It covers both functions and learning content – videos, audiobooks, and books.

The following are NOT covered by this VPAT:

- Admin functions (User and Content Management) and Reporting functions.

“Voluntary Product Accessibility Template” and “VPAT” are registered service marks of the Information Technology Industry Council (ITI)

- Help (email Help currently available, online Help under review).
- External web pages and PDFs directly displayed in the Percipio Mobile App.
- Digital Badges presented by Accredible (including Course, Track and Journey level badges).
- Instructor Led Training (accessed via Live Course Calendar and/or Custom Channels).
- Learning Goals.
- Custom Corporate login pages.
- Percipio Content:
  - Compliance Training (separate web application VPATs available).
  - Leadercamp and Tech & Dev Bootcamp Live Events.
  - Leadercamp Practice Assets (PDFs).
  - Tech & Dev Bootcamp Replay courses and other content hidden by the Admin Hiding switch (details available on request).
  - Add-on Partner Content Collections, e.g. WintellectNow, MITxPRO and other third-party Content Collections (details available on request).
  - Specific Localized (non-English) Content Collections (details available on request).
  - Customer's own content and customized Percipio courses.
  - PDFs and Resources linked to on Skillsoft.com and links to third party sites.
- Percipio Learning Platform web application (separate VPAT available).

## Evaluation Methods Used

Full manual audit of all functionality in the following environments:

- iOS v.18 / VoiceOver
- Android v.14 / TalkBack

## Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standards/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.1	Level A & AA

## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

## WCAG 2.1 Report

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.1 Conformance Requirements.

**Table 1: Success Criteria, Level A**

<b>Criteria</b>	<b>Conformance Level</b>	<b>Remarks and Explanations</b>
1.1.1 Non-text Content	Supports	
1.2.1 Audio-only and Video-only (Prerecorded)	Partially Supports	Audio Books are third party licensed content for which the providers do not always provide text equivalents. Approximately 40% of the Audio Books in the Skillsoft offering are also available as Text-Based Books.
1.2.2 Captions (Prerecorded)	Supports	
1.2.3 Audio Description or Media Alternative (Prerecorded)	Supports	
1.3.1 Info and Relationships	Supports	
1.3.2 Meaningful Sequence	Supports	
1.3.3 Sensory Characteristics	Supports	
1.4.1 Use of Color	Supports	
1.4.2 Audio Control	Supports	
2.1.1 Keyboard	Does Not Support	
2.1.2 No Keyboard Trap	Supports	
2.1.4 Character Key Shortcuts	Supports	
2.2.1 Timing Adjustable	Supports	
2.2.2 Pause, Stop, Hide	Supports	
2.3.1 Three Flashes or Below Threshold	Supports	
2.4.1 Bypass Blocks	Supports	
2.4.2 Page Titled	Supports	
2.4.3 Focus Order	Supports	
2.4.4 Link Purpose (In Context)	Supports	

Criteria	Conformance Level	Remarks and Explanations
2.5.1 Pointer Gestures	Supports	
2.5.2 Pointer Cancellation	Supports	
2.5.3 Label in Name	Supports	
2.5.4 Motion Actuation	Supports	
3.1.1 Language of Page	Not Applicable	Mobile apps are not based on markup languages. The Skillsoft Percipio Mobile App is translated into many languages.
3.2.1 On Focus	Supports	
3.2.2 On Input	Supports	
3.3.1 Error Identification	Supports	
3.3.2 Labels or Instructions	Supports	
4.1.2 Name, Role, Value	Partially Supports	<p>All controls throughout Percipio expose appropriate accessible names and descriptions to assistive technologies with a single exception:</p> <ul style="list-style-type: none"> <li>• Clear button on the Filters screen. PMA-787</li> </ul> <p>All controls throughout Percipio expose appropriate roles with the following exceptions:</p> <ul style="list-style-type: none"> <li>• Accept Privacy Policy button. PMA-790</li> <li>• Filter group buttons on the Filters screen. PMA-786</li> <li>• Back button on the Filters screen. PMA-781</li> <li>• Explore the Library button on the Playlist screen. PMA-785</li> <li>• Channel buttons on AI Simulator screens. PMA-795</li> </ul>

**Table 2: Success Criteria, Level AA**

<b>Criteria</b>	<b>Conformance Level</b>	<b>Remarks and Explanations</b>
1.2.4 Captions (Live)	Not Applicable	There is no live audio content.
1.2.5 Audio Description (Prerecorded)	Supports	
1.3.4 Orientation	Partially Supports	On tablets all screens work in both portrait and landscape mode. On phones courses, videos, and books can be viewed in both portrait and landscape mode but other screens only work in portrait mode.
1.3.5 Identify Input Purpose	Supports	
1.4.3 Contrast (Minimum)	Supports	
1.4.4 Resize text	Partially Supports	Not all text content resizes in line with the iOS and Android text size settings.
1.4.5 Images of Text	Supports	
1.4.10 Reflow	Not Applicable	This success criterion does not translate to mobile apps.
1.4.11 Non-text Contrast	Supports	
1.4.12 Text Spacing	Not Applicable	Mobile apps are not based on markup languages.
1.4.13 Content on Hover or Focus	Supports	
2.4.5 Multiple Ways	Supports	
2.4.6 Headings and Labels	Supports	
2.4.7 Focus Visible	Supports	
3.1.2 Language of Parts	Not Applicable	Mobile apps are not based on markup languages. The Skillsoft Percipio Mobile App is translated into many languages.
3.2.3 Consistent Navigation	Supports	

Criteria	Conformance Level	Remarks and Explanations
3.2.4 Consistent Identification	Supports	
3.3.3 Error Suggestion	Supports	
3.3.4 Error Prevention (Legal, Financial, Data)	Not Applicable	No legal, financial or user controllable data is submitted
4.1.3 Status Messages	Not Applicable	Mobile apps are not based on markup languages.

## Legal Disclaimer

Skillsoft endeavors to be the leader in providing optimally accessible technology in the markets we enter. Electronic Information Technology is a constantly evolving field, requiring statements of the accessibility features of any product, and its interaction with available assistive technologies and various user systems, to evolve as well.

Skillsoft strives, and will continue to strive, to provide a true and fair description of the accessibility conformance of its products in our VPATs, and if any further exceptions are found, we will address them as soon as is practicable. If we become aware of impacts (positive or negative) of new assistive technologies or user systems in common use, we will look to implement those as soon as is practicable. User feedback is highly informative and useful in these endeavors, so we urge users to share their insights and experiences on these topics, via the contact provided above.