

Skillsoft Accessibility Conformance Report

Revised Section 508 Edition

VPAT® Version 2.2 – July 2018

Name of Product/Version

Skillport Audiobooks

Product Description

MP3 Audio File

Date

14 December 2018

Contact information

Website: <https://support.skillsoft.com/contact.asp>

Email: support@skillsoft.com

Phone: Toll Free - 1-866-SKIL-HELP (1-866-754-5435) US/Canada (Other options available on website.)

Notes

For Skillsoft web-based eLearning products, the following sections are applicable:

- Chapter 3: Functional Performance Criteria (FPC)
- WCAG 2.0 Level A and AA Guidelines
- Chapter 6: Support Documentation and Services

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0, at http://www.w3.org/TR/2008/REC-WCAG20-20081211/	Level A Level AA
Revised Section 508 standards as published by the U.S. Access Board in the Federal Register on January 18, 2017 Corrections to the ICT Final Rule as published by the US Access Board in the Federal Register on January 22, 2018	Yes

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content	Not Applicable	
1.2.1 Audio-only and Video-only (Prerecorded)	Partially Supports	Audiobooks are third party licensed content for which the providers do not always provide text equivalents. Approximately 45% of the Audiobooks in the Skillsoft offering are also available as Text-Based Books.
1.2.2 Captions (Prerecorded)	Not Applicable	
1.2.3 Audio Description or Media Alternative (Prerecorded)	Not Applicable	
1.3.1 Info and Relationships	Not Applicable	
1.3.2 Meaningful Sequence	Not Applicable	
1.3.3 Sensory Characteristics	Not Applicable	
1.4.1 Use of Color	Not Applicable	
1.4.2 Audio Control	Not Applicable	
2.1.1 Keyboard	Not Applicable	
2.1.2 No Keyboard Trap	Not Applicable	
2.2.1 Timing Adjustable	Not Applicable	
2.2.2 Pause, Stop, Hide	Not Applicable	
2.3.1 Three Flashes or Below Threshold	Not Applicable	
2.4.1 Bypass Blocks	Not Applicable	
2.4.2 Page Titled	Not Applicable	
2.4.3 Focus Order (Level A)	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
2.4.4 Link Purpose (In Context)	Not Applicable	
3.1.1 Language of Page	Not Applicable	
3.2.1 On Focus	Not Applicable	
3.2.2 On Input	Not Applicable	
3.3.1 Error Identification	Not Applicable	
3.3.2 Labels or Instructions	Not Applicable	
4.1.1 Parsing	Not Applicable	
4.1.2 Name, Role, Value	Not Applicable	

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live)	Not Applicable	
1.2.5 Audio Description (Prerecorded)	Not Applicable	
1.4.3 Contrast (Minimum)	Not Applicable	
1.4.4 Resize text	Not Applicable	
1.4.5 Images of Text	Not Applicable	
2.4.5 Multiple Ways	Not Applicable	
2.4.6 Headings and Labels	Not Applicable	
2.4.7 Focus Visible	Not Applicable	
3.1.2 Language of Parts	Not Applicable	
3.2.3 Consistent Navigation	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
3.2.4 Consistent Identification	Not Applicable	
3.3.3 Error Suggestion	Not Applicable	
3.3.4 Error Prevention (Legal, Financial, Data)	Not Applicable	

Revised Section 508 Report

Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Not Applicable	
302.2 With Limited Vision	Not Applicable	
302.3 Without Perception of Color	Not Applicable	
302.4 Without Hearing	Partially Supports	Audiobooks are third party licensed content for which the providers do not always provide text equivalents. Approximately 45% of the Audio Books in the Skillsoft offering are also available as Text-Based Books.
302.5 With Limited Hearing	Partially Supports	Audiobooks are third party licensed content for which the providers do not always provide text equivalents. Approximately 45% of the Audio Books in the Skillsoft offering are also available as Text-Based Books.
302.6 Without Speech	Not Applicable	
302.7 With Limited Manipulation	Not Applicable	
302.8 With Limited Reach and Strength	Not Applicable	
302.9 With Limited Language, Cognitive, and Learning Abilities	Not Applicable	

Chapter 4: Hardware

Notes: Skillport Audiobooks is not a hardware product.

Chapter 5: Software

Notes: Skillport Audiobooks is not a software product.

Chapter 6: Support Documentation and Services

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope		
602 Support Documentation		
602.2 Accessibility and Compatibility Features	Supports	
602.3 Electronic Support Documentation	Not applicable	
602.4 Alternate Formats for Non-Electronic Support Documentation	Not applicable	
603 Support Services		
603.2 Information on Accessibility and Compatibility Features	Supports	
603.3 Accommodation of Communication Needs	Supports	End users have 24x7x365 access to customer support via email, phone, chat, and web form case submission.

Legal Disclaimer (Company)

Skillsoft endeavours to be the leader in providing optimally accessible technology in the markets we enter. Electronic Information Technology is a constantly evolving field, requiring statements of the accessibility features of any product, and its interaction with available assistive technologies and various user systems, to evolve as well.

Skillsoft strives, and will continue to strive, to provide a true and fair description of the accessibility conformance of its products in our VPATS, and if any further exceptions are found, we will address them as soon as is practicable. If we become aware of impacts (positive or negative) of new assistive technologies or user systems in common use, we will look to implement those as soon as is practicable. User feedback is highly informative and useful in these endeavours, so we urge users to share their insights and experiences on these topics, via the contact provided above.