

Skillssoft Accessibility Conformance Report

Revised Section 508 Edition

(Based on VPAT® Version 2.4)

Name of Product/Version:

Skillport Audiobooks

Report Date:

15th July 2020

Product Description:

MP3 Audio File

Contact Information:

Website: <https://support.skillssoft.com/contact.asp>

Email: support@skillssoft.com

Phone: Toll Free - 1-866-SKIL-HELP (1-866-754-5435) US/Canada (Other options available on website.)

Notes:

For Skillssoft web-based eLearning products, the following sections are applicable:

- Chapter 3: Functional Performance Criteria (FPC)
- WCAG 2.0 Level A and AA Guidelines

- Chapter 6: Support Documentation and Services

This VPAT has been verified using JAWS 2018 in IE11 on Windows with web accessibility enabled. The accessibility experience with other screen readers and browsers may vary.

Exclusions: This VPAT does not cover the following functions in detail as the functions do not support the standards as a whole:

- Supporting services defined or required sale-by-sale by the customer, including but not limited to special training, Webex training sessions, and unique user guides or other documentation, all of which should be presumed not to meet section 508 criteria unless otherwise stated specifically for each applicable section 508 criterion (for example, as a separate VPAT), by Skillsoft, at time of sale. Sweeping contractual requirements and statements regarding compliance with section 508 are satisfied by this disclosure per 29 U.S.C. § 794d(a)(4), and 48 C.F.R. §§ 39.203(b)(2) and 39.204(e)(2)(ii).

Evaluation Methods Used:

The following applications were used to support a manual assessment process:

- Desktop browsers: Internet Explorer 11, Firefox61
- Assistive technologies: JAWS 2018, NVDA18, Windows High Contrast Mode
- Accessibility testing tools: aXe, Colour Contrast Analyzer, Web Developer Toolbar, browser developer tools

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22,	(Yes)

Standard/Guideline	Included In Report
2018	

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content	Not Applicable	
1.2.1 Audio-only and Video-only (Prerecorded)	Partially Supports	Audiobooks are third party licensed content for which the providers do not always provide text equivalents. Approximately 45% of the Audiobooks in the Skillsoft offering are also available as Text-Based Books.
1.2.2 Captions (Prerecorded)	Not Applicable	
1.2.3 Audio Description or Media Alternative (Prerecorded)	Not Applicable	
1.3.1 Info and Relationships	Not Applicable	
1.3.2 Meaningful Sequence	Not Applicable	
1.3.3 Sensory Characteristics	Not Applicable	
1.4.1 Use of Color	Not Applicable	
1.4.2 Audio Control	Not Applicable	
2.1.1 Keyboard	Not Applicable	
2.1.2 No Keyboard Trap	Not Applicable	
2.2.1 Timing Adjustable	Not Applicable	
2.2.2 Pause, Stop, Hide	Not Applicable	
2.3.1 Three Flashes or Below Threshold	Not Applicable	
2.4.1 Bypass Blocks	Not Applicable	
2.4.2 Page Titled	Not Applicable	
2.4.3 Focus Order (Level A)	Not Applicable	
2.4.4 Link Purpose (In Context)	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
3.1.1 Language of Page	Not Applicable	
3.2.1 On Focus	Not Applicable	
3.2.2 On Input	Not Applicable	
3.3.1 Error Identification	Not Applicable	
3.3.2 Labels or Instructions	Not Applicable	
4.1.1 Parsing	Not Applicable	
4.1.2 Name, Role, Value	Not Applicable	

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live)	Not Applicable	
1.2.5 Audio Description (Prerecorded)	Not Applicable	
1.4.3 Contrast (Minimum)	Not Applicable	
1.4.4 Resize text	Not Applicable	
1.4.5 Images of Text	Not Applicable	
2.4.5 Multiple Ways	Not Applicable	
2.4.6 Headings and Labels	Not Applicable	
2.4.7 Focus Visible	Not Applicable	
3.1.2 Language of Parts	Not Applicable	
3.2.3 Consistent Navigation	Not Applicable	
3.2.4 Consistent Identification	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
3.3.3 Error Suggestion	Not Applicable	
3.3.4 Error Prevention (Legal, Financial, Data)	Not Applicable	

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Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Not Applicable	
302.2 With Limited Vision	Not Applicable	
302.3 Without Perception of Color	Not Applicable	
302.4 Without Hearing	Partially Supports	Audiobooks are third party licensed content for which the providers do not always provide text equivalents. Approximately 45% of the Audio Books in the Skillsoft offering are also available as Text-Based Books.
302.5 With Limited Hearing	Partially Supports	Audiobooks are third party licensed content for which the providers do not always provide text equivalents. Approximately 45% of the Audio Books in the Skillsoft offering are also available as Text-Based Books.
302.6 Without Speech	Not Applicable	
302.7 With Limited Manipulation	Not Applicable	
302.8 With Limited Reach and Strength	Not Applicable	
302.9 With Limited Language, Cognitive, and Learning Abilities	Not Applicable	

Chapter 4: Hardware

Notes: Skillport Audiobooks is not a hardware product.

Chapter 5: Software

Notes: Skillport Audiobooks is not a software product.

Chapter 6: Support Documentation and Services

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope		
602 Support Documentation		
602.2 Accessibility and Compatibility Features	Supports	
602.3 Electronic Support Documentation	Not applicable	
602.4 Alternate Formats for Non-Electronic Support Documentation	Not applicable	
603 Support Services		
603.2 Information on Accessibility and Compatibility Features	Supports	
603.3 Accommodation of Communication Needs	Supports	End users have 24x7x365 access to customer support via email, phone, chat, and web form case submission.

Legal Disclaimer

Skillsoft endeavours to be the leader in providing optimally accessible technology in the markets we enter. Electronic Information Technology is a constantly evolving field, requiring statements of the accessibility features of any product, and its interaction with available assistive technologies and various user systems, to evolve as well.

Skillsoft strives, and will continue to strive, to provide a true and fair description of the accessibility conformance of its products in our VPATS, and if any further exceptions are found, we will address them as soon as is practicable. If we become aware of impacts (positive or negative) of new assistive technologies or user systems in common use, we will look to implement those as soon as is practicable. User feedback is highly informative and useful in these endeavours, so we urge users to share their insights and experiences on these topics, via the contact provided above.

