

# Skillsoft Accessibility Conformance Report

VPAT® Version 2.0 – October 2017

## Name of Product/Version

Skillport 8i Learner Experience

## Product Description

Web application

## Date

12 Apr 2018

## Contact information

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## Notes

**Exclusions:** This VPAT does not cover the following three functions in detail as the functions do not support the standards as a whole:

- Instructor Led Training.
- The Community functions, accessed mainly by clicking the Community link in the banner area.
- Help.

For Skillsoft web-based eLearning products, the following sections are applicable (as specified in <https://section508.gov/applicable-508-standards-and-exceptions-chart>):

- WCAG 2.0 Level A and AA Guidelines

- Support Services and Documentation Requirements

## Evaluation Methods Used

The following applications were used to support a manual assessment process:

- Desktop browser: Internet Explorer 11
- Assistive technologies: JAWS 18, Windows High Contrast Mode
- Accessibility testing tools: Color Contrast Analyzer, Web Developer Toolbar, browser developer tools

## Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0, at <a href="http://www.w3.org/TR/2008/REC-WCAG20-20081211/">http://www.w3.org/TR/2008/REC-WCAG20-20081211/</a>	Level A Level AA

## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Supports with Exceptions:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

# WCAG 2.0 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Chapter 10 - Non-Web documents, Section 11.2.1- Non-Web Software (excluding closed functionality), and Section 11.2.2 - Non-Web Software (closed functionality).
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

## Table 1: Success Criteria, Level A

### Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content	Supports	
1.2.1 Audio-only and Video-only (Prerecorded)	Not Applicable	
1.2.2 Captions (Prerecorded)	Not Applicable	
1.2.3 Audio Description or Media Alternative (Prerecorded)	Not Applicable	
1.3.1 Info and Relationships	Supports with Exceptions	On the Learning Approval Requests page, data tables are not marked up correctly.
1.3.2 Meaningful Sequence	Supports	
1.3.3 Sensory Characteristics	Supports	
1.4.1 Use of Color	Supports with Exceptions	In the Manage Sets dialog, color is the only means of distinguishing the currently selected set. (This issue is scheduled to be updated shortly.)

Criteria	Conformance Level	Remarks and Explanations
1.4.2 Audio Control	Not Applicable	
2.1.1 Keyboard	Supports with Exceptions	<p>Some checkboxes respond to the ENTER key when a screen reader is running.</p> <p>When drop down selection lists are open in the Search Filters dialog, the dialog does not respond correctly to the ESC key when a screen reader is running.</p> <p>The user is required to press the ESC key twice in order to close the Asset Actions menu when a screen reader is running.</p> <p>The Status tooltip on the Content Details page does not appear on keyboard focus.</p>
2.1.2 No Keyboard Trap	Supports	
2.2.1 Timing Adjustable	Not Applicable	
2.2.2 Pause, Stop, Hide	Not Applicable	
2.3.1 Three Flashes or Below Threshold	Not Applicable	
2.4.1 Bypass Blocks	Supports	
2.4.2 Page Titled	Supports	
2.4.3 Focus Order (Level A)	Supports with exceptions	<p>The Application error alert dialog contains an invisible link with no function.</p> <p>Some New Release carousels items are skipped when tabbing with a screen reader running.</p>
2.4.4 Link Purpose (In Context)	Supports	
3.1.1 Language of Page	Supports	

Criteria	Conformance Level	Remarks and Explanations
3.2.1 On Focus	Supports	
3.2.2 On Input	Supports	
3.3.1 Error Identification	Not Applicable	
3.3.2 Labels or Instructions	Supports	
4.1.1 Parsing	Supports with exceptions	<p>There are some instances of duplicate id attributes, malformed table markup, and incorrectly nested form elements. These have not been known to cause any issues for users.</p>
4.1.2 Name, Role, Value	Supports with exceptions	<p>On asset content details pages, in the table of contents, sections with no subsections have an inapplicable aria-expanded attribute.</p> <p>In the course Table of Contents, the tree role does not accurately convey the structure or behavior and the name, role, and state information is missing from the expandable lesson titles.</p> <p>In the Learning Transcript, the sort status of the table is not reliably conveyed to assistive technologies. (This issue is scheduled to be updated shortly.)</p> <p>The role and state of the Support menu button in the Quick Links navigation section is not reliably conveyed to Assistive Technologies. (This issue is scheduled to be updated shortly.)</p> <p>The role and state of the Actions menu buttons in the course table of contents are not exposed to Assistive Technologies.</p>

## Table 2: Success Criteria, Level AA

### Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live)	Not Applicable	
1.2.5 Audio Description (Prerecorded)	Not Applicable	
1.4.3 Contrast (Minimum)	Supports	
1.4.4 Resize text	Supports	
1.4.5 Images of Text	Supports	
2.4.5 Multiple Ways	Not Applicable	
2.4.6 Headings and Labels	Supports with exceptions	On some content category pages, while screen readers read a correct label for the 'Back to parent category' link, the label does not match the visible label which may be incorrect.
2.4.7 Focus Visible	Supports	
3.1.2 Language of Parts	Not Applicable	
3.2.3 Consistent Navigation	Supports	
3.2.4 Consistent Identification	Supports	
3.3.3 Error Suggestion	Not Applicable	
3.3.4 Error Prevention (Legal, Financial, Data)	Not Applicable	